SendKit (1E29) Return Instructions

If you are replacing your SendKit:

Once you've received your replacement SendKit you can use its carton for returning your old label printer and scale. Just follow the packing instructions below.

If you are returning your SendKit:

Return your SendKit in its original carton if you still have it — or use your own carton if you don't. Just follow the packing instructions below.

1. Pack the label printer and scale for shipping back to Pitney Bowes.

A. Place and arrange your SendKit items into their original carton (using their cardboard cradles) as shown.
If you're using your own carton then wrap the scale and printer in bubble wrap, styrofoam peanuts, or other protective material to prevent damage.



B. Seal the top of the carton with packaging tape.

2. Go online to get your return label.

You can get a USPS return shipping label at this link: support.pb.com/USPS_Return_Label

- C. Apply your return shipping label to the carton and bring it to a USPS drop off location.
- D. Keep the customer portion of the return shipping label so you can track your shipment.

